

COLLEGE OF
MARIN
SPRING SEMESTER 2024
CUSTOMER SERVICE ENGLISH AS A SECOND
LANGUAGE

CERTIFICATE AWARDED AT THE COMPLETION OF THE CLASS
"THIS CLASS REALLY HELPED ME FEEL MORE CONFIDENT AND GET PROMOTED IN MY JOB"
JOSE TORRES, RESTAURANT EMPLOYEE



Class excursion to a San Francisco hotel.

Learn to speak the most polite, gracious, and professional English with your customers.

This class was created by College of Marin ESL teacher Kathleen Bradley Amidei, who also wrote the book for the class. Kathleen has had 17 years of experience in the hotel and restaurant industry.

Perfect for students who work in restaurants, hotels, stores, or who are looking for jobs in any area that requires talking to customers.

Every Saturday 9am-12pm- January
20-May 18, 2024 Kentfield Campus
Room AC 236

Registration Number:
CRN 11516 Spring 2024