

COLLEGE OF
MARIN

**SUMMER AND FALL 2023
 CUSTOMER SERVICE ENGLISH AS A SECOND LANGUAGE**

CERTIFICATE AWARDED AT THE COMPLETION OF THE CLASS

“THIS CLASS REALLY HELPED ME FEEL MORE CONFIDENT AND GET PROMOTED IN MY JOB”
JOSE TORRES, RESTAURANT EMPLOYEE



Class excursion by Larkspur Ferry to tour a San Francisco hotel.

Learn to speak the most polite, gracious, and professional English with your customers.

This class was created by College of Marin ESL teacher Kathleen Bradley Amidei, who also wrote the book for the class. Kathleen has had 17 years of experience in the hotel and restaurant industry.

Perfect for students who work in restaurants, hotels, stores, or who are looking for jobs in any area that requires talking to customers.

Monday to Thursday 8am - 10am
 (4 mornings - Mon, Tues, Wed Thurs)
Kentfield Campus
June 20 - July 27, 2023

Summer 2023 Registration Number:
CRN 60501

Every Saturday 9am - 12pm
Kentfield Campus
August 19 - December 9, 2023

Fall 2023 Registration Number:
CRN 83206 Fall 2023